

CARE HOMES



HOW WE OPERATE IN A CARE HOME

Since opening in 2021 we have been visiting care homes across south west Scotland. We have listened and looked at how other companies in the entertainment industry operate. By doing this we have developed a package which would be perfect for the residents who are able to visit the lobby and also perfect for those who are more isolated to their rooms.

On our visit we think it's important to see everyone in the care home.

Upon arrival and signing in, we will do a focused session to the residents in the lobby which will last up to 1 hour. After this, we then offer to go and give the residents a visit that are bed bound or isolated to their rooms for personal or medical grounds.

This ensures everyone is seen, for our lobby workshops this is more active and engaging for each resident. We will enable the residents the option to hold the animals and encounter planets wonderful animals up close.

We tend to find that these experiences will either bring back memories or start a wave of questions for the residents. Previously we used to speak about the animal to a large room and then take the animal around. Sometimes this worked great. However, we are finding that more meaningful close up experience enables the residents to hear me, and interact better individually.

After all of our animals have been viewed and encountered in the lobby area, we then proceed to visit the rooms with a member of staff.

When visiting the rooms we ask the resident the option to see an animal and then give them multiple choice on which ones they would like to see. We then will offer them the animal encounter experience.

We have spent a lot of time thinking and designing the best operational layout for a care home setting and this format is hands down incredible.

Please see more information on what we offer and when throughout the year.

THE IMPORTANCE OF OUR SERVICES TO YOU

Tackling Social Isolation is a team effort by both parties, you and us. By offering external activities within the residential home tackles the stay at home's stigma behind loneliness by socially distancing themselves from activities. By having a focus on having us come to your facility will aid towards building a closer bond and improving the gap of social isolation in the care industry.

Physical Well being and Emotional Well being are so fundamental to our mind and body. Residents rely on activity coordinators bringing engagement and meaningful activities to homes to aid the relationship and show the families that their welfare, emotional and physical well being are being met. This is where we come into play and provide a vital role to play in support of their emotional well being.

Fun and Purpose is important to us as a business. To engage with residents and enjoy being in their presence through the therapy of our animals is a fundamental asset to our company. Being able to deliver an excellent customer service by our enthusiasm will reflect in a fun and purposeful activity which residents thrive on. Building a great environment and entertainment service for your residents.

Our Delivery, Our Reason Why.

Social Isolation

Emotional Wellbeing

Engagement

Emotional Therapy

Fun and Purpose

Sometimes, life get busy or confusing and sometimes, all you need is an animal. An animal who can really aid your emotional processing and calm you down. We find our residents are alert and engaging with our animals. From the feedback we receive we find that residents tend to boost morale and have a feel happy emotion, This is super important and if the moment has been captured by the activity coordinator, its a brilliant forever keep for the families. Not only Emotional therapy but this part of the job is the highest rewarding we concentrate on. Emotionally seeing happy residents which enables a fantastic look of the above.

Engagement in residential homes comes under a large umbrella of ideas. From experience engaging our work first hand with the residents is amazing. Having someone else, a new face to build a bond and a conversation is important. Majority of our animals are relatable to the residents in every home. There is always an engagement and almost a nostalgia moment when we are displaying our animals. Not only engagement face to face but a therapy moment of the residents to the animal. A feel free moment which speak volumes within engagement.

OUR BREAKDOWN

WHAT TYPE OF PACKAGE DO WE HAVE?

We have an 'ALL IN PACKAGE'. This means we offer come out a few times a year to offer a variety of excellence to your care home.

HOW MANY TIMES DO YOU VISIT PER YEAR?

Our ALL IN PACKAGE is split the visits into 2 section per year.

- 1) January - June
- 2) July - December

HOW LONG IS EACH VISIT?

Each visit is dependant on the size of the care home.

Lobby visit - 45-60 mins
Room visits - 30 mins

Each workshop - 1 hour 30.

WHAT TYPE OF ANIMAL DO WE BRING ON EACH VISIT?

Each visit is completely different, offering variety and engagement.

- 1) Reptile Encounter - We bring some reptiles for close up encounters.
- 2) Mix and Match - You can book us for a summer fayre, halloween or christmas experience with Reptiles and some bugs.

HOW MANY ANIMALS DO YOU BRING ON EACH VISIT?

This will depend on the season.

We will always try to ensure we bring a selection of animals depending on their current behaviour. We will always inform you of this before arrival but will always ensure you have the best selection available at the time of the event.

WHAT EXPERIENCE DO WE HAVE IN CARE HOMES?

We have been in and out of care homes around Dumfries and Galloway since 2021.

We operate at least 10 care homes each year some on regular occasions. multiple times.

Our team on hand a professional and first aid trained. We are always developing.

COST BREAKDOWN

OUT OF CONTRACT FEE

Our Fees for a 1.5 hour animal workshop in care homes costs £175.00 plus travel expences to your location. This would cost £350.00 over 2 visits per year.

AGREED CONTRACT FEE (This Offer)

Our agreed fee's on this contract would cost a total of just £295.00 per year. Thats only £147.50 per visit plus travel cost to your care home.

IS THERE ANYTHING ELSE YOU WOULD LIKE TO MENTION TO US AT THE CARE HOME?

Here at Kingdom of Creatures, you can count on us being professional, polite and deliver excellence in what we deliver to your residents. We believe in not just delivering a session but to enhance the residents experience through our core values highlighted in our previous page.

Moving forward our team by the end of 2026 will be fully trained in Dementia Friends through the Alzheimer's Society course and be credited by CPD certification body.

Our package enables us to give back to the community and support local jobs and to boost the local community and economy with your generous booking.

Please see our last page on what comes next or how we get the ball rolling to have Kingdom of Creatures at your care home this year!

WHATS NEXT?

STEP 1

Make a decision if you would like Kingdom of Creatures at your Care Home.

STEP 2

Arrange a meeting with us to discuss our package in more detail with potential dates.

STEP 3

Sign you up to our package and secure your place in our care home package list.

STEP 4

We will set up a communication portal to arrange dates, time and agendas timeline.

STEP 5

We will send over Insurances, Risk Assessment, Certificates and Partial Invoice and other documents required.

STEP 6

Sit back, relax and welcome aboard a new partnership between yourself and us, Kingdom of creatures.

If you have completed **STEP 1** and would like to move onto **STEP 2** and arrange us to come and give you a visit to discuss our package in more detail. Please scan the QR code to complete a short form. We will be back in touch in due course.

Stay Safe, Healthy and hope to hear from you.
Kingdom of Creatures Team.



CONTACT US.



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BUSINESS MANAGER



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